**Ticket Policies**

**Vertigo Policy**

* It is recommended that people who suffer from vertigo should contact the ticket office in Thomond Park Stadium (061‐421103) for advice on purchasing suitable tickets. Should you suffer from vertigo on the day of a game, please advise the steward in your section of the stand and they will arrange to relocate you to the section of the ground designated for vertigo sufferers.

**E‐Ticket Policy**

* Munster Rugby tickets can be purchased online at [www.munsterrugby.ie](http://www.munsterrugby.ie). When purchasing tickets online you will be given a choice between paper tickets or e-ticket. If you select e-ticket your ticket will be emailed to you and you are required to print you own ticket. Once your ticket is printed it is a valid ticket which allows one entry per scan. You will only be able to print your e-ticket once.
* Unauthorised duplication of your e- ticket is a breach of the terms and condition and will prevent your admittance to the event.

**Lost/Stolen Tickets**

* If you have lost your ticket or had you ticket stolen please contact the ticket office immediately. A ticket reprint request form must be completed before a ticket can be reprinted. Ticket office staff may request identification and proof of purchase before reprinting. Season tickets/cards will only be reissued to the ticket account holder.
* A €20 administration fee applies to the reissue of all season tickets/cards.
* A €5 administration fee is charged for the reprinting of individual match tickets. Tickets cannot be reprinted on match day under any circumstances.