



Terms & Conditions of Booking

When making an online booking, the hirer is agreeing to all the Terms and conditions stated in this document.

1. Bookings:

- All hirers and users of Cormack Park are subject to the Terms and Conditions of Hire and Use as shall be laid down from time to time.
- Those wishing to book the facilities must complete the official booking process. No activity can commence until official confirmation of the booking is received by the applicant person/group from AFCCT.
- Pre-booked pitches may not be transferred by the hirer to any other person/group without prior approval from AFCCT.
- The contact person(s) named in the online form will be the person with whom all official communication from the AFCCT will take place. If there are any changes in the details of the group organiser/contact person, AFCCT must be informed immediately.
- The person named in the booking will be the person responsible for the group, including full payment of the facility before playing, behaviour of those attending the booking, and adherence to the terms and conditions of hire and use of the facility.
- All bookings include the time required to prepare, erect, dismantle and remove equipment. All Cormack Park equipment must be returned to its original position before the end of scheduled usage time.
- Bookings for children under 18 years of age must be booked and supervised by a person aged 18 or over.
- All hirers wishing to book the facility for either training sessions or matches are required where reasonably possible to provide their own first aid equipment and qualified first aider.

2. Cancellation Policy:

- A minimum of 5 calendar days' notice of a cancellation must be given to AFCCT to do this, or failure to show on the given hire time for the booking, will result in the group being charged for the hire of the facility.
- All bookings that have cancelled within the 5-calendar days' notice will be full refunded 95% of the booking (5% booking fee will be non-refundable)
- AFCCT reserves the right to make any alterations or carry out essential maintenance without prior notice, although every effort will be made to minimize any disruptions to your bookings.

3. Weather:

- If the pitches are unplayable AFCCT reserves the right to close the pitches. If this happens every effort will be made to contact the groups directly and apply full refunds (Including the 5% booking fee)

4. State of Premises:

- No items should be taken on to the pitch except those needed to play the activity for which the facility was booked. Drinks, tracksuit tops etc. should be left at the side in the interests of user safety.
- No Photography is permitted on site unless prior authorisation has been granted. All requests must go through reception, where you will allocate a permit badge. This include the use of cameras, video equipment or phones.
- No dogs (with the exception of guide dogs) or pets of any kind are allowed under any circumstances on Cormack Park site, including all grass areas. It is the responsibility of hirers to ensure their users or visitors are informed and adhere to these terms. Failure to do so may result in termination of future bookings.
- Footwear must consist of either, astro trainers or moulded football boots. Studs and bladed boots are strictly prohibited.
- No glass containers or bottles are allowed in or around the pitches.
- Smoking and e-cigarettes are not permitted in any area in or around the astro pitches/sports hall.
- Chewing gum is not allowed on the site Cormack Park.
- All jewellery should be removed before playing in the interests of player safety
- Alcohol or drugs are not allowed in or around the premises and no person who is in the opinion of the staff under the influence of alcohol or drugs will be admitted or allowed on or near the facility.
- Money/valuables should be left in a safe area and not in an open area on view at any time.
- Management accepts no responsibility for items lost/stolen on the premises or grounds, or for any loss, damage, or injury occurring in or in the vicinity of the pitch, or for any injuries to persons participating in any activity in or on its facilities.
- Any damage done to facilities, property, or equipment, fair wear and tear excepted, must be made good by the individual, group, club or organisation responsible for the damage
- Climbing on the nets, swinging from crossbars and any other behaviour likely to lead to damage to the facility or injury is forbidden and will lead to immediate expulsion from the facility.
- Only park in designated parking spaces.

5. Code of Conduct:

- Persons using the facility must be attired according to their intended activity
- No activity, which could be misconstrued or give offence to other patrons, or to surrounding neighbours, will be permitted
- Special consideration must be given to neighbours living near the facility. No excessive noise conduct or general nuisance will be tolerated, and offending users will be removed.
- Supervising personnel must always be obeyed during the hire. They are responsible for ensuring compliance with the Terms and Conditions of Hire and Use and have the authority to remove users from the facility. Non-acceptance of supervisory personnel's decisions or any aggression or violence towards staff will not be tolerated and may result in the removal of those involved from the premises and the cancellation of all future bookings.
- Only players and coaches are permitted inside the pitch during a booking time. For safety reasons children under the age of 18 are not allowed inside during a booked session unless they are officially part of the booking and of the activity for which the booking was made.
- The Management decisions on admission, allocation, use, operation, or closure of the facilities is final.

The Management reserve the right to:

- Introduce, amend or delete such rules as may be required from time to time due to the needs of the service or due to changing circumstances
- Levy charges and fees as it considers appropriate for the use of facilities or services, and to alter such charges or fees at their sole discretion
- Refuse admission or the continued use of the facilities to any person or group who in their opinion are in breach of any management rule, or whose behaviour is such that it interferes with the safe, efficient operation of the facility
- Close the facilities for maintenance repair, holidays, or for any other reason. Where such closure occurs, no claim shall lie against AFCCT, staff or personnel in respect of loss or inconvenience suffered.

Cormack Park point out that all persons using the facilities do so at their own risk. Users are strongly advised to seek medical advice before undertaking exercise. Users with any known medical condition should consult with their doctor before participating in any form of exercise.

In the event of an emergency please call 999 and direct the required service to the following address

Aberdeen Football Club Ltd
Cormack Park
Kingswells
ABERDEEN
AB15 8SY

Tel: 01224 650400




**ABERDEEN FC
COMMUNITY
TRUST**

CORMACK PARK CODE OF CONDUCT

In the interests of health & safety we would like to make some points for you all to please follow and respect whilst on site at Cormack Park.



NO Soft ground boots
NO Flat soled trainers
NO Metal/Spiked shoes



Firm ground boots
Artificial grass boots



**Cormack Park is a no
smoking/e-cigarette site**



**NO photography
or filming permitted**



**NO vehicles except on
authorised parking areas**



NO food or glass



NO chewing gum



**NO dogs
permitted on site**

- To safeguard children and respect the rights of individuals throughout Cormack Park, Aberdeen Football Club (AFC) & AFC Community Trust (AFCCT) prohibit the use of still and video cameras (including mobile phones with this capability). Only official AFC/AFCCT photographers, Performance Analysts and media personnel are authorised to use such equipment. Any unauthorised persons taking photographs or filming will be asked to leave the venue.
- Please place all rubbish in the bins provided.
- No playing in or around the technical area/goal nets/pitches/trees.
- Please use the designated walkways, please do not walk across the pitches.
- Avoid walking where the ground staff and their machinery are working.
- Spectators are requested to enjoy all games from within the designated areas, marked with barriers, or in any stands provided.
- Children must be supervised at all times by their parents/guardians and not left indoors or playing around the site.
- No spectators are allowed on the ball court or artificial surfaces.
- Access to office areas is not permitted unless accompanied by an authorised member of staff.
- Please follow the direction of the security team at all times.

Please respect our Code of Conduct when on site at Cormack Park. We are proud of our Academy and the facilities as they provide a safe and collaborative environment with a view to inspiring the continuous development of the game that we all love.

Creating a rewarding family environment is important to us and we appreciate your cooperation in ensuring our high standards are maintained for generations to come.