

England Netball Virtual workshops

Terms and Conditions

1. Introduction:

These are the terms and conditions applicable to all learners who have registered to participate in an England Netball virtual workshop.

Please read these terms and conditions carefully to ensure that you understand and agree to them, as they contain the legal terms and conditions that all learners shall be deemed to have agreed to when registering for a course. All learners must adhere to these Terms and Conditions at all times.

England Netball courses are owned and managed by the All England Netball Association ("England Netball"), a company limited by guarantee (registered number 01698144) whose registered office is England Netball, SportPark, 3 Oakwood Drive, Loughborough, Leicestershire LE11 3QF.

2. Cancellation of Courses by England Netball:

England Netball reserves the right to cancel or reschedule workshops at their discretion, for example but not exclusive to insufficient learners enrolled and workforce illness. In such cases learners shall be offered a refund of the fees paid or a transfer to an alternative virtual workshop. In such cases England Netball's liability shall be restricted to reimbursement of any fees paid to them alone and will not cover additional fees indirectly associated with the course.

3. Refunds:

Should you change your mind about registering for a virtual workshop after you have paid your course fees, a full refund will be available if you notify us of your wish to cancel your registration in writing to the email address at the end of these Terms and Conditions within fourteen days from the day after your order is made.

4. Cancellation charges:

After the fourteen day period a learner is liable for the fee, regardless of whether they later decide to withdraw voluntarily from the course.

5. Eligibility:

Learners must be able to evidence that they meet any pre-requisite entry requirements, such as age, and qualifications.

6. Equal Opportunities:

England Netball is committed to promoting equality of opportunity for all learners to ensure that no-one is discriminated against on the grounds of age, disability, gender reassignment, race, religion or belief, sex, sexual orientation, marriage and civil partnership and pregnancy and maternity.

7. Privacy:

Your personal information will be used in accordance with England Netball's [privacy policy](#) and the contact/privacy options you select when registering for a course.

8. Payment Terms:

All course fees are due at the time of application and should be made in Sterling. Places will not be held without payment.

9. Course fees:

Includes:

- Certificates (as applicable) upon completion.
- Study/resource materials.

Does not include:

- Replacement certificates or study/resource materials. There will be a charge associated to any replacement materials if requested by the learner.

10. Rights and obligations of England Netball:

- England Netball shall use reasonable endeavour to provide the learner with an education service which may, where appropriate, include a programme of study; classes and relevant learning support intended to prepare the learner for assessment and qualification. England Netball reserves the right to make alterations to courses, assessments, workforce, fees or venues without prior notice provided such alterations shall not substantially affect the course content or qualification and such alterations shall, at best, only entitle the participant to reimbursement of any course fees paid.
- England Netball reserves the right to dismiss any learner at any time for behaviour, which is deemed to be unprofessional, inappropriate or disruptive to other learners or England Netball workforce. No fees will be refundable for any learner dismissed under this section.
- All England Netball virtual workshops and workshop materials are in English. Should the learner not speak English as a first language then England Netball will allow the learner to bring an interpreter, at the learner's expense. There will be no course charge for the interpreter as long as the session can accommodate an extra person.

11. Rights and obligations of the learner:

- Learners should meet and comply with the requirements and/or standards set out in these Terms and Conditions.
- Learners should familiarise themselves with all relevant workshop policies and course requirements.
- Learners should notify England Netball of any additional requirements and/or learning needs in advance of the course.
- Learners should comply with all standard workshop requirements.
- Behave in a manner, which does not cause injury or damage to other persons, in particular to the property of England Netball, its workforce, learners or visitors and does not impede or prevent the provision of the course or any other course or otherwise harm the standing and reputation of England Netball.
- Learners must satisfy themselves that the particular workshop they have chosen meets their requirements by reading all available information on the workshop before commencing the course.

12. Health and Safety:

- Learners need to take personal responsibility for the health and safety of themselves and others; to observe safe standards of behaviour and dress; and to familiarise themselves with the safety requirements of England Netball and workshop venue.
- Learners should not interfere with equipment or materials provided without supervision or authorisation.
- Learners are responsible for monitoring their own health and medical conditions. Any learner requiring extra support due to a medical condition is required to declare this prior to the start of the course.

13. Copyright and Intellectual Property:

The copyright of all material provided by England Netball shall remain vested in England Netball and may not be reproduced without England Netball's specific written consent. All intellectual property rights derived from any work created by a learner during or as part of a course shall and hereby vest in England Netball.

14. Contact information:

Please contact England Netball as follows:

Email: qualifications@englandnetball.co.uk Telephone: +44 (0)1509 277 850.