

Before the COVID-19 pandemic I had been to an England Netball programme but do not have an ENA ID that I know of.

During the COVID-19 pandemic, we have been working hard to improve our systems to enable people to book on to our programmes and reserve places at their convenience, whilst also importantly finding ways to minimise paperwork being passed from person to person. To help, those who had previously attended a session have likely had an ENA ID created for them automatically.

Check e mails

- England Netball have sent an e mail to all those who have attended previously with details of their ENA ID number
- Dig out this e mail (sent April 2021) to find your ENA ID and follow the instructions to access your account.

Contact England Netball

- If you can't find an e mail, contact either your local Netball Development Officer or Netball Development Community Coach (they are may have been in touch about session start dates too) or our customer service team [here](#)
- They can help find your ENA ID if you can't locate the e mail sent and provide you with next access

Find a session

- Using our session finder, find the session just right for you
- Log in to your account using your ENA ID and book/reserve you place on the session(s) you would like to attend.
- If session(s) are run by England Netball you will be able to pay for them using a credit or debit card

If you need any help please contact a member of customer service team [here](#)