



JOB DESCRIPTION

TITLE:	Match Day Steward
DEPARTMENT:	Operations Department
REPORTS TO:	Safety Officer
TERM:	Match days, Events and Concerts

THE ROLE

We are looking to employ additional members to the Ground Stewarding Team for the 2019-2020 season starting in September. Qualified NVQ Level 2 in Spectator Safety

DUTIES INCLUDE

- Commitment to the provision of high quality service and customer care
- To comply with all guidelines required in Health, Safety and Security Procedures.
- Liaising with supporting agencies and team members during an event.
- Utilising good interpersonal skills in dealing with the public and colleagues
- Adhering to Gloucester Rugby Policies for crowd control
- Undertake any other duties consistent with the above.

PERSONAL ATTRIBUTES

- Positive attitude and good communication skills
- Commitment to delivering a high quality of work
- Ability to work as part of a team and to work independently
- Self-motivated

GLOUCESTER RUGBY VALUES:

To deliver the **best experience** for our colleagues, supporters, community and partners in a sustainable way.

OUR VALUES:

BELONG We are part of a team and put the team first. We all contribute to the collective success. We are inclusive, have faith in what we do and respect all opinions.

RESILIENCE We show resilience at all times and face challenges head on.

ACCOUNTABLE We take personal responsibility for what we do. We keep our word.

VISIONARY We look forward and define the future. We make brave decisions.

EXCELLENCE We have pride in what we do and always give our best. We are committed to excellence.



Please send your CV together with covering letter to **mikebullock@gloucesterrugby.co.uk**.

Due to the volume of applications received we will only be in contact should your initial application be successful.

Closing date for application 30th August 2019