

BOOKING FEES

“Event”	means any live music concerts held at the Venue.
“Music Plus Sport”	means Music Plus Sport Ltd, its representatives, servants, employees and sub-contractors.
“Venue”	means Kingsholm Stadium, Gloucester, GL1 3AX
"Ticket"	means a ticket which gains the holder admission to an Event.
“You”	means you or anybody who in Music Plus Sport’s reasonable opinion is acting with your authority or permission and "Your" shall be read accordingly in its role as Promoter of the Event.

When booking a Ticket to an Event at the Venue, whether it's online, in person or over the phone, customers are subject to a 12% booking fee, charged on the face value of all Tickets to cover the processing costs of the booking.

There are two Ticket delivery options:

1. Customers can collect their Tickets from the Venue box office at no extra charge.
2. Customers who wish to have Tickets printed and posted to them will also pay a delivery fee covering the associated costs of fulfilment.

The total price You pay for a Ticket breaks down as follows:

- The face value of the Ticket
- The order processing costs (12% booking fee, charged on the face value of the Ticket)
- Delivery fee (if applicable)

Music Plus Sport and The Venue are committed to keeping fees to customers as low as possible, whilst still offering You the best possible customer experience.

For more information, please call Gloucester Rugby's Ticketing Team on 01452 872289.