



Spectator Code of Conduct Covid-19 Safety

To help protect you and your fellow supporters - and assist our staff and stewards - you must comply with the following guidelines in relation to COVID-19 management while attending events at Kingspan Stadium. The following Code of Conduct is in addition to the Stadium Regulations already in operation. Entry to the stadium constitutes your acceptance of this Code of Conduct and any breach, in line with Stadium Regulations, may result in ejection from the stadium.

In Advance of a game:

- Do not attend if you are experiencing any symptoms of COVID-19 (a high temperature; a new, continuous cough; a loss or change to your sense of smell or taste) or if you are self-isolating.
- Spectators should assess the risk associated with attending, at time of ticket purchase and on the day of the game, relative to personal circumstances, health and susceptibility of infection.
- Download and install the free 'StopCOVID NI' contact tracing app to your phone.
- Travel to and from Kingspan Stadium by car if you can and only with members of your own household. Car sharing and public transport should be avoided where possible.
- Associated ticket terms and conditions can be viewed here www.ulsterrugby.com/tickets/ticket-terms-and-conditions.
- Make sure you know where your entry point is and what your entry time is. Information will be on your ticket.
- Arrive at the appropriate time and report only to the specific turnstiles for your ticket.
- Match tickets will not be available on arrival, do not attend if you have not purchased a ticket in advance.
- Match tickets cannot be re-printed at the stadium - you must download or print at home.
- Avoid any unnecessary contact on the way to and from the stadium and always comply fully with the current Covid-19 health advice.
- Please do not congregate with other friends or fellow supporters on your way to, or outside the stadium. Please remain in your group of two at all times.

In the Stadium:

- You are required to wear a face covering at all times; spectators must bring their own face covering.
- At all times and in all parts of the stadium, please observe physical distancing of at least two metres and avoid close contact with others.
- Maintain good hand hygiene - use the sanitiser dispensers provided - and avoid touching your face whenever possible.
- Please observe good respiratory etiquette - always cover your mouth if needing to cough or sneeze.
- Please take your seat as soon as possible and remain there for the duration of the match.
- If you do need to leave your seat, wait for a time when the surrounding area is clear and always follow the signs indicating which way to go.
- In seated areas, when moving past other spectators to and from your seat and row, travel with your back to others.
- Lifts are for use by those with access needs only.
- Each zone has its own facilities, please do not cross zones at any time unless in an emergency situation.





- Access to facilities will be controlled to avoid over-crowding; please be patient and maintain a minimum two metre distance from others while queuing.
- Sit only in the appropriate seat related to the reserved ticket you purchased.
- Avoid hugs, high-fives and any close contact with people who are not within your social or support bubble.
- Please refrain from shouting or singing and take extreme care when celebrating.
- If you feel ill, please contact your nearest steward.
- If you are attending with other members of your social or support bubble, please make sure they have read and understood these guidelines too.
- All other Stadium Regulations and Ulster Rugby's Respect Policy remain in place and can be viewed here www.ulsterrugby.com/stadium/stadium-regulations.

After the game:

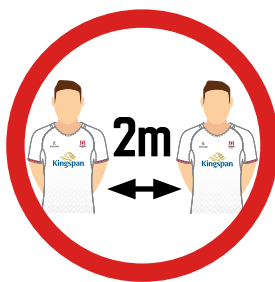
- Each zone will have a designated exit time to stagger spectators leaving the Stadium; wait for PA announcements and instructions from stewards.
- Spectators will exit via the same entry point used earlier.
- Spectators will be contacted by email and asked for feedback to evaluate event safety.
- Ticket purchaser details will be held in order to assist with track and trace requirements; spectators must ensure their details are up to date on their Ulster Rugby account.

If you are supporting from home, then please do not visit other people's homes to watch the match as this is against current government regulations. Please also follow the rules and advice in relation to pubs and places of hospitality if you are there to watch the game.

Thank you for your continued support and co-operation. By acting responsibly and following the rules we can all continue to SUTFUM safely.



Clean Hands



Stay Apart



Wear A Mask