



Lima
2019
PAN AMERICAN GAMES

ROWING

Technical Manual



Introduction

On behalf of the Organizing Committee of the Lima 2019 XVIII Pan American Games and Sixth Parapan American Games, I would like to thank all the Pan American family, especially the National Olympics Committees, for their work in favor of sports in the continent.

I am pleased to introduce the competition technical manuals of each sport, which will be used during the Lima 2019 Pan American Games.

Each manual has been developed by the functional areas of the Lima 2019 Organizing Committee with the help of technical delegates from the different international federations and Panam Sports experts. This document will contribute to the success of the biggest sports event that has ever taken place in Peru.

In this document there is relevant information about every sport and discipline on the activity calendar of the XVIII Pan American Games.

You will also find the competition schedule, competition format and system, qualification system, information about delegation training sessions, accreditation, the Pan American Village (accommodation venue), medical services, among others. This will be the best guide for competing in the Lima 2019 Games, where we are waiting for you with open arms.

Lima 2019 is an opportunity to transform and forge a better country based on sports' values (excellency, friendship, respect, courage, determination, equality and inspiration). Lima and all of Peru are getting ready to welcome you with the affection and hospitality we are known for.

We are sure that you will take home the best memories of your stay in our country during the largest sports event in the continent, which will be held in Peru for the first time.

Lima is ready to welcome you!

We are waiting for you!

CARLOS NEUHAUS
President of the Lima 2019 Pan American Games and Parapan American Games
Organizing Committee



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1. ABOUT THIS MANUAL

Published in 2018, the sports technical manuals provide detailed information on each sports competition and discipline at the Lima 2019 Pan American Games as well as operational information that may be of interest to participating teams. Each manual includes:

- An introduction to Lima and the Games.
- Sport-specific information, such as competition schedule and format, training and qualification criteria.
- Operational information on accreditation, ticketing, transportation, accommodation and medical services.

While this information is correct as of the date of publication, it may vary according to the updates provided by the Organizing Committee, the International Federation or Panam Sports. Therefore, National Olympic Committees (NOCs) should visit the official website extranet.lima2019.pe for updated information.

2. ABOUT LIMA AND PERU

2.1 The City of Lima

Before becoming a colonial capital, Lima was formerly populated by the Lima and Wari cultures. Later on, it became the capital of the Viceroyalty of Peru. The huacas and colonial houses of the city are an example of its historical greatness. Today, Lima is a cosmopolitan center that offers a variety of cultural and artistic options.

It overlooks the Pacific Ocean from a natural balcony that holds nearly 10 million people with thousands of stories and origins. Lima is a city with a past and a future, with innovators and entrepreneurs, and of art, craftsmanship and industry. A glorious city that knows how to celebrate life.

This city full of opportunities is located on the central coast of South America. It gathers all of Peru's diversity and complexity in a vibrant and captivating metropolis. Also, it is the only city in America that stretches from the Andes to the ocean. It has the privilege of being the only capital city of South America located on the shores of the Pacific Ocean.

Lima can refer to a region, a province and a city (Lima Metropolitan Area) as well as a district. It comprises 43 districts (divided into Northern, Southern, Eastern and Central Lima), in addition to the other seven districts that are a part of the province of Callao.

Throughout its history, Lima has been bolstered by immigrants from other provinces of the country and other regions of the world. It has the largest ethnic Chinese community and the second largest *Nikkei* community in Latin America. It is safe to

say it is a diverse city and that multiculturalism is its main resource.

When walking the streets of Lima, you can admire its churches, archaeological sites and colonial houses coexisting with modern buildings. Lima also offers a wide variety of cultural events and is recognized worldwide as the gastronomical capital of Latin America.

2.2 Lima's Cuisine

Lima is Peru's meeting point and, as such, it is a melting pot of cuisines enriched by the historic influx of migrants and products from other regions of Peru and the world. It is a huge pantry of fresh products, some of which are impossible to get elsewhere. This wide range of products is the secret to success of the current Gastronomical Capital of the Americas.

Lima gathers all of Peru's rich biodiversity in an exquisite metropolis: limes from the north that are used in cebiche, corn from Cuzco as a side dish for anticuchos and countless native potatoes of every color and texture. Also, Peru's main sources of flavor are its chili peppers; its popular and highly nutritious grains, like quinoa and kiwicha; and its coffee and cacao, which make city life sweeter and more enjoyable. Lastly, Peru is also known for its exotic Amazonian fruits, its aromatic spices from the Andes and its delicious pisco.

And, of course, its seafood. What would Lima's cuisine be without fish and traditional fishermen? But, also, what would Peru's cuisine be without its chefs, the guardians and creators of taste? They are the greatest collectors of historical and ancestral culinary knowledge, creators of new trends and flavors, innovative revolutionaries capable of bringing everyone together at the same table. Thus, Lima combines the knowledge and flavor of an entire country.

There are approximately 220 thousand restaurants in Lima, with several options inspired by the world's flavors and expertise.

Peruvian cuisine was declared "Cultural Heritage of the Americas" by the Organization of American States (OAS) in 2011.

Peru loves fusion cuisine, the abundance of its fields and the fruits of the sea. Its gastronomy is a fascinating combination of splendid climate, exotic—and sometimes spicy—products and a generation of chefs that are the best ambassadors of their cuisine around the world.

Peru has ten products with protected designation of origin such as pisco, Villa Rica coffee, Cuzco's giant white corn and Ica's lima bean. Moreover, it has over 3000 varieties of domesticated potato.

2.3 Information about Peru

Peru is located on the west side of South America and covers 1,285,215 km² of land and 200 nautical miles of the Pacific Ocean. With over 10 thousand years of history, it boasts great cultural richness, a delicious and award-winning cuisine, impressive archaeological sites, UNESCO World Heritage sites and vast nature reserves.

Peru has more than 31.5 million inhabitants. It can be divided into three major regions: coast, highlands and jungle, giving the country an immense multiplicity of landscapes. These regions comprise 11 ecoregions and 84 life zones of 117 that exist in the world. Due to its diverse geography, Peru has a wide variety of natural resources.

It has abundant forests, generous distances and ancient cultures. It is the third most megadiverse country on the planet thanks to its wide variety of orchids, birds and butterflies, and a lush Amazon, which has been recognized and awarded as one of the Seven Natural Wonders of the World.

Peru is also home to one of the seven wonders of the modern world: the citadel of Machu Picchu. In the region of Puno, over 3800 meters above sea level, you can visit the enchanting islands of Titicaca, the highest navigable lake in the world.

Peru has 12 World Heritage Sites and eight Intangible Cultural Heritage sites, awarded by UNESCO.

More than sixty native languages are spoken in the country, such as Aymara and Quechua. Also, it still preserves a musical scenery with native instruments like the quena and siku, melodies that feature joyful Afro-Peruvian beats and Andean music such as huayno and harawi.

Furthermore, it placed 9th in global entrepreneurship according to the 2015 Global Entrepreneurship Monitor report (GEM). Finally, it also won the World's Leading Meetings & Conference Destination in 2015 at the World Travel Awards (WTA).

Ancient Peruvians were skilled metalsmiths who turned silver and gold into precious jewels over 3000 years ago. They were also amazing craftsmen, who showed their vision of the world in clay pots and carved gourds. Their ancestral techniques were inherited by local entrepreneurs who now sell their products in the most demanding international markets.

Peru is a destination that shares its customs. Close to 3000 traditional festivals are celebrated nationally every year. Peruvian cities such as Lima, Cuzco and Arequipa were listed as UNESCO World Cultural Heritage Sites. Also, Peru was the home of ancient civilizations that grew cherishing the sand of the desert, the heavy rains of the Andes or the humid forests of the mountains.

Peru currently produces 80% of the world's alpaca clothing, an excellent Andean fiber that has become a symbol of elegance and exclusivity. Over 120 thousand families are involved in the supply chain of this valuable camelid fiber.

2.4 Peru as Host of Major Events

Peru has organized several sports events and international sports meetings over the years. The 2012, 2013 and 2018 editions of the Rally Dakar and the 131st International Olympic Committee (IOC) Session in 2017 are some examples that it is ready to house world-class events, considering it has both infrastructure and security.

Hosting the 2019 Pan American and Parapan American Games is very important for a city that is committed to promoting sports among its citizens. Lima is getting ready to welcome 6680 athletes from 41 countries of the Americas during the Pan American Games.

The Peruvian capital hosted the I Beach Bolivarian Games (from November 1 to 11 in 2012). A year later, the XVII Bolivarian Games took place in Lima and Trujillo between November 16 and 30, featuring close to 5000 athletes from 11 countries.

Peru has also hosted the "Copa América" on six occasions: 1927, 1935, 1939, 1953, 1957 and 2004. It was also the official venue of the FIFA U-17 World Cup in 2005 and the final was held at the National Stadium of Lima.

Furthermore, Peru had the privilege of hosting the FIVB Volleyball World Championship at the Coliseo Amauta (Lima), the Coliseo Gran Chimú (Trujillo) and the Coliseo Cerrado de Ica (Ica), between September 12 and 25, 1982. Additionally, the FIVB Volleyball Women's U-20 World Championship took place in Lima and Trujillo in 2011.

The South American Games were also held in Lima (from December 1 to 10, 1990). Later on, our country hosted the I South American Youth Games from September 20 to 29, 2013.

As mentioned previously, Peru was part of the Dakar Rally in 2012, 2013 and 2018. Four stages took place during the first year and the race ended in Lima. In 2013, five stages of the world's largest rally were contested in the Peruvian capital. In 2018, six and a half stages of the competition were contested in Peru, starting in Lima and passing through Puno to its final stop in Bolivia.

Moreover, the 131st IOC Session was held in September 2017 at the Lima Convention Center in Peru, with the presence of leaders of the National Olympic Committees. During this meeting, Paris and Los Angeles were chosen as host cities of the 2024 and 2028 Olympic Games, respectively.

In 2011, the 3rd FINA World Junior Swimming Championships was held in Peru. The competition venue was Campo de Marte.

A variety of sports events can be hosted in Peru due to its natural areas and its infrastructure. Off-road races across dunes and mountains, ultramarathons through the desert, triathlons on the shores of the Pacific Ocean and multi-sports games on different sports stages are some examples that show that Peru is an attractive place to organize high-impact competitions.

2.4 Currency

The national currency is the sol (PEN), but the American dollar (USD) and the euro (EUR) are also accepted.

2.6 Language

Spanish, the official language of Peru, is spoken by 84% of the population. In addition, 47 indigenous languages, including Quechua and Aymara, are spoken in the country.

3. LIMA 2019

Peru will be the host of the Lima 2019 Pan American and Parapan American Games for the first time in its history.

- **Opening Ceremony:**
Friday, July 26, 2019
- **Competitions:**
From Friday, July 26 to Sunday, August 11, 2019
- **Closing Ceremony:**
Sunday, August 11, 2019
- **Location:**
Lima, Peru
- **Participants:**
6712 athletes

Clusters: - 5 competition - 1 training	Venues: - 39 competition - 14 training	Sports program: - 39 sports - 62 disciplines
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3.1 Milco, Lima 2019 Official Mascot

Milco is a very cheerful, optimistic and friendly mascot, whose arms are always open, ready to welcome all visitors who arrive to the Lima 2019 Games.

Lima has a cultural background that makes us proud, and that is what our mascot highlights. One of Milco's favorite colors is red—also the color of our flag—because it represents passion! He wants to transmit this passion to all Lima 2019 participants, so that they give their best in each competition.

Milco is based on *cuchimilcos*, statuettes from the pre-Hispanic cultures of mid-western Peru such as Lima, Chancay and Chincha. This mascot was chosen by popular vote, when he obtained 19,895 votes. He beat two other candidates: Amantis, which represents the amancaes flower, and Wayqi, a *gecko* from the huacas of Lima.

A total of 44,514 people from Peru and abroad participated in selecting the Pan American and Parapan American Games mascot. With this number a new voting record was set, breaking that of Guadalajara 2011 and Toronto 2015.

Initially, over 1000 design proposals from across the country were submitted. From there, a specialized jury selected three finalists. They then entered an online popular vote on the Games' official website (www.lima2019.pe).

4. KEY PERSONNEL

President of the Pan American Rowing Confederation (COPARE)	Fernando Ucha Martínez	copare.presidencia@gmail.com
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International Technical Delegate	Sergio Ramirez	srramirezscolaro@gmail.com
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President of the Peruvian Rowing Federation	José Carlos Spihlmann Enders	jspihlmann@didsac.com.pe
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Sport Group Manager Aquatics	Alvaro Del Pozo Jacobs	adelpozo@lima2019.pe
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5. COMPETITION

Events	
Men (8)	Women (6)
Single sculls (M1X)	Single sculls (W1x)
Double sculls (M2X)	Double sculls (W2x)
Lightweight double sculls (LM2X)	Lightweight single sculls (LW1X)
Quadruple sculls (M4X)	Lightweight double sculls (LW2X)
Pair (M2-)	Quadruple sculls (W4X)
Four (M4-)	Pair (W2-)
Lightweight four (LM4-)	
Eight (M8+)	

5.1 Date

From August 06 to 10, 2019.

5.2 Venue

"Albufera de Medio Mundo" Regional Conservation Area.

5.2.1 Address

"Albufera de Medio Mundo" Regional Conservation Area, district of Vegueta, province of Huaura, department of Lima.

5.2.2 Overview

The venue for Canoe Sprint will be the "Albufera de Medio Mundo" Regional Conservation Area" (BOH and FOH). This area was created on January 24, 2007, to preserve the wetland ecosystem biodiversity, as well as its resources. The lake has an extension of 687.71 hectares, comprising a lake zone and a swamp zone.

5.2.3 Services

The competition venue includes:

- Athletes zone.
- Judges zone.
- First-aid station for athletes and spectators.
- Mixed zone where accredited media and athletes can interact.
- Pan American Family lounge.
- Doping control facilities.
- Storage areas.
- Operations zone.
- Broadcast center.

5.3 Competition Format

The competition format for the rowing competitions must comply with the requirements detailed in the FISA Rule Book, as well as regulations of Panam Sports Organization.

5.3.1 Qualification System

6 boats or less

The events will begin with a preliminary race to determine the lanes for the final. Then, all the boats will run in the final. Participation in the preliminary race will be mandatory.

7 to 8 boats

The events will begin with two heats. The winner of each heat goes forward to final A; the remaining boats will compete in a repechage. The first four boats in the repechage go forward to final A and the others to final B.

9 to 10 boats

The events will begin with two heats. The first two boats in each heat go forward to final A; the remaining boats will compete in a repechage. The first two boats in the repechage go forward to final A and the others to final B.

11 to 12 boats

The events will begin with two heats. The winner of each heat goes forward to final A; the remaining boats will compete in two repechage. The first two boats in each repechage go forward to final A and the others to final B.

5.4 Competition Schedule

Date	Sessions	Time	Event	Gender	Phase
Aug-6	Session 1	09:00 - 11:00	2x W	Women	Preliminary round
			2x M	Men	Preliminary round
			2- W	Women	Preliminary round
			4- M	Men	Preliminary round
			2X LM	Men	Preliminary round
			2x LW	Women	Preliminary round
			1x M	Men	Preliminary round
	Session 2	14:00 - 15:20	2x M	Men	Repechage
			2X LM	Men	Repechage
			2x LW	Women	Repechage
1x M			Men	Repechage	
Aug-7	Session 1	09:00 - 11:00	4- LM	Men	Preliminary round
			1x W	Women	Preliminary round
			2- M	Men	Preliminary round
			4x M	Men	Preliminary round
			1x LW	Women	Preliminary round
			4x W	Women	Preliminary round
			8+ M	Men	Preliminary round
	Session 2	14:00 - 15:00	4- LM	Men	Repechage
			1x W	Women	Repechage
			2- M	Men	Repechage
Aug-8	Session 1	09:00 - 10:00	2- W	Women	Final A and B
			2x W	Women	Final A and B
			2x M	Men	Final A and B
			4- M	Men	Final A and B
		10:20 - 11:00	Final A	Both	Awards Ceremony
Aug-9	Session 1	09:00 - 10:20	1x W	Women	Final A and B
			2x LW	Women	Final A and B
			2X LM	Men	Final A and B
			2- M	Men	Final A and B
			4x M	Men	Final A and B
		10:40 - 11:30	Final A	Both	Awards ceremony
Aug-10	Session 1	09:00 - 10:10	1x M	Men	Final A and B
			4- LM	Men	Final A and B
			1x LW	Women	Final A and B
			4x W	Women	Final A and B
			8+ M	Men	Final A and B
		10:30 - 11:20	Final A	Both	Awards Ceremony

- The competition schedule is subject to changes according to boat entries.

- There may be more or fewer repechages and B finals, according to the competition format.
- B finals will always be held at the beginning of each day and awards ceremonies will take place at the end of each day.
- There will be a 20-minute interval between the last A final event and the start of the awards ceremonies.

5.5 Training Schedule and Venue

Thursday, August 1, 2019	
Time	Albufera Medio Mundo
08:00 - 11:30	Session 1
14:30 - 17:00	Session 2

Friday, August 2, 2019	
Time	Albufera Medio Mundo
08:00 - 11:30	Session 1
14:30 - 17:00	Session 2

Saturday, August 3, 2019	
Time	Albufera Medio Mundo
08:00 - 11:30	Session 1
14:30 - 17:00	Session 2

Sunday, August 4, 2019	
Time	Albufera Medio Mundo
08:00 - 11:30	Session 1
14:30 - 17:00	Session 2

Monday, August 5, 2019	
Time	Albufera Medio Mundo
08:00 - 11:30	Session 1
14:30 - 17:00	Session 2

Tuesday, August 6, 2019	
Time	Albufera Medio Mundo
07:00 - 08:30	Session 1
09:00 - 10:50	Competition
11:05 - 13:30	Session 2
14:00 - 15:10	Competition
15:25 - 17:00	Session 3

Wednesday, August 7, 2019	
Time	Albufera Medio Mundo
07:00 - 08:30	Session 1
09:00 - 10:50	Competition
11:05 - 13:30	Session 2
14:00 - 14:50	Competition
15:05 - 17:00	Session 3

Thursday, August 8, 2019	
Time	Albufera Medio Mundo
07:00 - 08:30	Session 1
09:00 - 10:30	Competition
10:45 - 13:00	Session 2

Friday, August 9, 2019	
Time	Albufera Medio Mundo
07:00 - 08:30	Session 1
09:00 - 11:10	Competition
11:25 - 13:00	Session 2

Saturday, August 10, 2019	
Time	Albufera Medio Mundo
07:00 - 08:30	Session 1
09:00 - 11:00	Competition

5.6 Qualification System

5.6.1 Quota

The athlete quota is 220.

Quota per NOC	
Men	129
Women	86
Coxswains	5
Total	220

* Maximum Quota per NOC is 26 athletes (maximum one boat per event).

5.6.2 Eligibility

Athletes must have signed and submitted the Athlete Eligibility Condition Form.

5.6.3 Qualification System

5.6.3.1 Direct

Date	Competition	Qualified athletes
November 28 to December 2, 2018	Qualifying Championship, Rio de Janeiro, Brazil.	204

5.6.3.2 Indirect

If Peru does not qualify any boats in the qualifying event, as host country, it may compete with four (4) male athletes and four (4) female athletes.

A country may participate in another event, for example (8+), when it qualifies eight athletes, plus a coxswain, up to a maximum of five coxswains.

Invitations: any remaining places will be allocated by COPARE to the countries that did not qualify, based on universality and gender equity.

Boat Class	Number of Crews per Event	
	Qualifying Regatta	Total Number of Boats
	Men	
Single sculls	12	12
Double Sculls	11	11
Quadruple sculls	5	5
Pair (2-)	6	6
Four	5	5

Eight		
Men's lightweight		
Double Sculls	10	10
Four	5	5
Women		
Single sculls	10	10
Double Sculls	6	6
Quadruple sculls	5	5
Pair (2-)	6	6
Women's lightweight		
Single sculls	9	9
Double Sculls	8	8

5.6.4 Quota Places Confirmation

The Pan American Confederation will confirm with Panam Sports and NOCs the places they have qualified before December 31, 2018.

NOCs will confirm with the Pan American Confederation the places they will use before February 28, 2019.

5.6.5 Unused Quota Places Reallocation

If an NOC does not enter an event for which it has qualified through the qualification system, COPARE will offer that place to the next best ranked NOC in that event.

This process must be complete before April 20, 2019.

Schedule	
Date	Key Event
November 28 to December 2, 2018	Qualifying Championship, Rio de Janeiro, Brazil.
December 31, 2018	The Pan American Confederation will confirm with Panam Sports and NOCs the places they have qualified.
February 28, 2019	NOCs will confirm with the Pan American Confederation the places they will use.
April 20, 2019	Unused quota places reallocation.
April 26, 2019	Lima 2019 entry by number deadline.
June 26, 2019	Lima 2019 entry by name deadline.

5.7 Regulations, Objections, Protests, Appeals, Uniforms and Equipment

5.7.1 Rules, Uniforms and Sports Equipment

The rules, uniforms and sports equipment for the Rowing competitions at the Lima 2019 Pan American Games will be held in accordance with the conditions outlined in the following documents that will be in force during the Games:

- FISA rules available at www.worldrowing.com/fisa/publications/fisa-manual
- Panam Sports regulations

5.7.2 Objections, Protests and Appeals

Objections, protests and appeals will be resolved in accordance with the Rules of the International Rowing Federation (FISA), as stipulated in Section 10, rules 82 to 88, and considering the following:

5.7.2.1 Objections (Rule 82 FISA)

A crew claiming that its race was not in order may make an objection to the Umpire immediately after the conclusion of the race and before leaving the area of the finish line by a member of the crew raising an arm. To be accepted, the objection must be made before the boat has left the immediate area of the finish line and before the crew disembarks. Such objection may only concern the conduct of the race.

5.7.2.2 Protests (Rule 83 FISA)

A crew or crews whose objection has been rejected or who are affected by the acceptance of the objection, or a crew that has been disqualified or excluded or ruled DNS or DNF, as well as crews disputing the published results may lodge a protest in writing to the President of the Jury no later than one hour after the Umpire has communicated his decision regarding the objection or, in the case of disputing the published results, no later than one hour after the results have been published. It shall be accompanied by a deposit of EUR 100 or equivalent, amount which shall be refunded if the protest or a subsequent appeal is allowed.

The Board of the Jury shall decide if the protest was justified. It will make its decision before the next round of races in the event concerned, and, in any case, no later than two hours after the last race of the day. The decision and reasoning shall be given in writing.

At a World Rowing Championship or World Rowing Cup regatta, in the case of a protest arising from an objection concerning the final of an event, the Executive Committee may postpone the victory ceremony of that event. If the victory ceremony has taken place, and if the subsequent decision of the Board of the Jury changes the final result of the event then the official result shall be changed accordingly and, where the medal placings are affected, then the medals shall be re-awarded as necessary in accordance with the decision.

5.7.2.3 Appeals

For the Lima 2019 Pan American Games, an appeal against the decision of the Board of the Jury may only be made by a person affected in written form to the Executive Committee of COPARE within three days after the decision is informed. The decision of the Executive Committee will be final.

5.7.3 Jury of Appeal

The Jury of Appeal will comprise the president of the jury and two members appointed by the president. The president of the jury for the Lima 2019 Pan American Games will be Mr. Santiago Fuentes.

5.8 Technical Officials, Judges and Jury

For the 2019 Pan American Games, Technical Officials (TO) will include:

JUDGING STRUCTURE ROWING	ITO	NTO
President of the Jury	1	
Vicepresident of the Jury	1	
Starter	1	
Assistant Starter		2
Judge at the Start	1	
Aligner		1
Start/Pontoon Supervisor		1
Umpires	7	
Boat Drivers		6
Marshal Coordinator		1
Marshal - Racing		5
Marshal - Practice		4
Chief Judge	1	
Finish Judge	1	
Finish Assistants		3
Control Commission	1	
Launch Docks	2	2
Return Docks	2	2
Athlete Weighing	1	1
Boat Weighing	1	1
Launch Docks - Practice		1
Return Docks - Practice		1
Awards Ceremony		2
Announcer		1
Results Team		2
	20	36

5.9 Technical Meetings

The technical meeting will take place on August 5, 2019, the time and place have yet to be confirmed.



5.10 Medals and Diplomas

Gold, silver and bronze medals will be awarded in all events of the Lima 2019 Pan American Games Rowing competition. In accordance with Panam Sports regulations, diplomas will be given to all participating athletes.

6. ACCREDITATION

Accreditation is the process of identifying individuals and their roles at the Pan American and Parapan American Games. It also ensures that they are granted appropriate access to fulfill their roles. The role of the NOC is to register, as appropriate, every potential athlete, official, dignitary and journalist from its territory.

Lima 2019 must receive accreditation applications no later than April 26, 2019.

6.1 Accreditation Card Validation

The following table lists the level of accreditation services that will be provided at the various venues:

Venue	Location	Population	Service
Pan American Village	Lima	NOC	Full service
Venue Accreditation Offices (VAO)	Competition venues	Workforce and Games Family	Validation
Uniform and Accreditation Center (UAC)	TBC	Workforce	Full service
Accreditation Center in Games Family Hotel	TBC	Games Family (Panam Sports)	Full service
Media Accreditation Center (IBC MPC)	MPC IBC	Media (press and broadcast)	Full service
Validation Counters (Airport)	Jorge Chávez International Airport	Games Family	Validation

Full service: card validation, card production, image capture, problem resolution, reissuing of lost or stolen cards, guest passes, day passes.

During the Lima 2019 Pan American Games, the official Accreditation Center in the Pan American Village will be the only one to have full service for NOC delegations. Venue Accreditation Offices (VAO) in the competition venues will provide validation services.

6.2 Eligibility Condition Forms

As required by the Panam Sports statute, each athlete and team official must complete an Eligibility Condition Form acknowledging their participation in the Games and compliance with Games objectives. The form is mandatory and must be signed by participating athletes and officials before their arrival at the Games.

7. TICKETING AND ACCREDITED SEATING

7.1 Games-time Ticket Sales

During Games-time, available tickets can be purchased through the official Lima 2019 website or at any of these locations:

- Pan American Village
- Games Family Hotel
- Competition venues

7.2 Same- and Different-discipline Spectating Athletes

Athletes and officials may access the athletes' stands during their own discipline's competitions. However, in order to watch competitions at venues in disciplines other than their own, athletes and officials must request an additional complimentary ticket at the NOC Services Center.

NOC Services will implement a request process to order and assign complimentary tickets.

8. SATELLITE ACCOMMODATION

This satellite accommodation will house athletes competing in Canoe Sprint and Rowing.

8.1 Dates of Operation in Huacho

Date	Event
July 21, 2019	Pre-opening access to the Huacho Satellite Accommodation (*)
July 22, 2019	Huacho satellite accommodation opens
July 26, 2019	Opening Ceremony
August 11, 2019	Closing Ceremony
August 12, 2019	Huacho satellite accommodation closes

(*) During the pre-opening day, NOC technical officials will be able to access the satellite accommodation and its services on July 21 (two officials maximum per team).

The Huacho Satellite Accommodation will provide athletes and officials with information about its facilities and services upon arrival. This information will be published in April 2019 on the Lima 2019 website.

8.2 Residences

Athletes and officials will stay in double, triple and quadruple rooms with their own bathrooms, that will meet the standards of the Pan American Village.

8.3 Resident Services

The assigned operator will attend to all the accommodation needs of NOCs and residents through the front desk, which will also serve as a Resident Center.

Catering services will be provided for breakfast, lunch and dinner, and cold food will be offered in between. People entering the dining hall will have their accreditation checked to ensure they are entitled to eat there.

8.4 Transportation Services

Athletes and team officials will have access to mini buses to competition venues as of July 22, 2019, from the designated operator parking lot. The service will be provided according to a schedule of its hours of operation. Users will board mini buses on a first-come, first-served basis.

8.5 NOC Parking

Parking for NOC dedicated vehicles will be located at the assigned operator's parking area. Vehicle parking will not be granted without a valid vehicle access and parking permit (VAPP).

8.6 Medical Services

Medical services will be available from July 21 to August 12, 2019, between 07:00 and 23:00. Emergency medical services will be available 24 hours a day. The following services will be offered:

- General medical consultations
- Sports medicine and physical therapy
- Massage therapy services

8.7 Business Center

The Business Center is an adapted space that will offer NOCs printing and copying services, as well as meeting rooms in order to facilitate their work and attend to their needs.

8.8 Wi-Fi

Free Wi-Fi will be available for athletes throughout the establishment.

9. MEDICAL SERVICES

Medical Services during the Lima 2019 Pan American Games will be provided in all training and competition venues, and in non-competition venues, such as the Pan American Village, satellite accommodations, Games Family Hotel and the International Broadcast Center/Main Press Center.

Medical services will be available for athletes, judges, referees and Games Family members for severe and aggravated conditions that require diagnosis and treatment.

9.1 Pan American Village Polyclinic

The Polyclinic will be located in the residential zone of the Pan American Village and will be available from July 16 to August 13, between 07:00 and 23:00. It will provide the following services:

- General and/or family medicine.
- Sports and orthopedic medicine.
- Physical therapy.
- Diagnostic imaging.
- Laboratory.
- Pharmacy.
- Specialty services such as cardiology, otorhinolaryngology, nutrition and psychology, by appointment.

Emergency services will be available 24 hours a day and, if necessary, patients will be referred to hospitals or clinics with better problem resolution capabilities.

9.2 Medical Services at Satellite Accommodations

Satellite accommodations will have a medical clinic to provide general medical consultations, orthopedics and physical therapy services from 07:00 to 23:00. Emergency services will be available 24 hours a day and, if necessary, patients will be referred to hospitals or clinics with better problem resolution capabilities.

9.3 Medical Services at Venues

There will be medical facilities at competition, training and other official venues. Athlete and spectator services will have the appropriate equipment, supplies and medication, and will be staffed with experienced medical personnel. Ambulances will be available at competition venues and some non-competition venues.

Competition and Training Venues

Emergency services and sports therapy will be available at each competition and training facility. These services will be provided by physicians and therapists, who will be available two hours before the competition and up to one hour after.

Field-of-play Response

Physicians and health professionals will be available at the FOP to provide emergency and first-aid services to all active athletes and officials. If necessary, they will be evacuated from the field of play and transported to the athlete medical room, polyclinic or hospital, as appropriate. Field-of-play response will abide by International Federation rules.

10. TRANSPORTATION

10.1 Transportation System for Athletes and Team Officials

The bus system designed by Lima 2019 will provide the following transportation services for athletes and accredited team officials:

- Arrival and departure services from Jorge Chávez International Airport to the Pan American Village and satellite accommodations, accordingly. Baggage will be transported in cargo trucks provided by LOG. However, personal baggage authorized by LOG will be allowed on buses, provided their dimensions do not exceed 55 cm (height) x 40 cm (width) x 25 cm (depth) and they weigh a maximum of 15 kilos.
- Transportation services to competition and training venues from the Pan American Village or satellite accommodations transport malls and back, accordingly.
- Transportation services for Opening and Closing Ceremonies (round trip).
- Post-doping control transportation in T3 services for the selected athletes that stay for the sample collection process after regular transportation services have concluded.
- One (01) daily programmed service for spectator/or visitors coming from satellite accommodations to the Pan American Village transport mall. From there, they will be able to board transportation services arranged per sport to every sports facility. Special care must be taken with the scheduled return trip to satellite accommodations on the same day, as TRA will not provide additional transportation services and the Pan American Village does not have any extra spaces to stay overnight.

10.2 Transportation to Individual Sport Training Venues

Transportation services (TA) to training venues will be active five days prior to the start of each sport's competition until the conclusion of each sport's individual training session. This service will allow athletes to arrive one hour before training starts and leave up to 30 minutes after the session ends.

10.3 Transportation to Individual Sport Competition Venues

Transportation services to the individual sport competition venues will be active from the first to the last competition day of each sport. During competition days, TA services will be scheduled so that the first bus arrives at the venue two hours before the competition starts and leaves up to one hour after it ends.

During the competition period, athletes who are competing or training (in the event the training and competition venue is the same), as well as spectating athletes, will have access to these services.

10.4 Transportation to Training and Competition Venues for Teams Sports

One bus per team will be provided according to the competition calendar schedule. This service will allow athletes to arrive to their respective venue two hours before training and/or the competition starts and leave up to one hour after the session has ended. This service starts and ends at the transport mall in the Pan American Village. To reserve transportation for training sessions or to notify any change in the schedule you must do so by 16:00 the day before the training session at the NOC Services Center.

Bus and driver assignment for equipment transportation will not necessarily be the same. It is recommended that teams do not leave personal baggage or sports equipment inside the buses.

Exclusive bus services will be available for the following team sports:

- Baseball
- Basketball
- Field hockey
- Football
- Handball
- Rugby sevens
- Softball
- Volleyball
- Water Polo

Buses will be available only for transfers to training or competition venues.

10.5 Connection between the Pan American Village and Satellite Accommodations

The Transportation Department has planned for a daily scheduled service for spectating athletes and/or visitors coming from the satellite accommodations. This service will cover the route between satellite accommodations located in Paracas, Lunahuaná, Bujama and Huacho. The service will be operational from the opening day of each satellite accommodation up to their closing date.

Athletes and team officials who use these services will have to plan their time effectively so as not to miss the return bus to the satellite accommodations. They must keep in mind that there are no additional transportation services nor rooms at the Pan American Village to stay overnight.

10.6 NOC-dedicated Vehicles

Lima 2019 will assign vehicles to each NOC depending on the delegation size (athletes). The number of dedicated vehicles per NOC will be confirmed in the DRM after establishing the total number of athletes. This allocation includes the T1 services dedicated to the chefs de mission of each NOC.

Dedicated vehicles will include a Vehicle Access and Parking Permit (VAPP). TRA will provide hired and trained drivers in accordance with Lima 2019 rules in order to comply with the transportation services required by NOCs. Drivers will have a certain number of consecutive work hours per day and of rest days per week that will be specified in the Chefs de Mission Manual.

Vehicles will be available 24 hours a day in two shifts. The parking lot is located in the Pan American Village. If the NOC wishes to forgo the driver service, the delegation member that assumes the responsibility of driving must have all the permits in accordance with Peruvian driving laws. The driver will sign a document whereby they become liable for the vehicle. This decision will be irrevocable until the conclusion of the Games.

Vehicles allocation includes:

- Driver
- Fuel
- Vehicle insurance
- Global Positioning System (GPS)
- Road assistance (if required)
- VAPP

Cycling Vehicles

Each NOC competing in road cycling will receive one additional vehicle equipped with a roof bike rack. NOCs with athletes competing in road cycling must prioritize the allocated vehicle for cycling training and must make it available for competition operations.

The vehicle will be equipped with a VAPP, which will allow access and parking at all cycling training and competition venues where parking is available.

10.7 Additional Transportation

TRA is considering the provision of these additional services for athletes and team officials from the Pan American Village:

- A transportation system that connects the Pan American Village with the city's public transportation system (Línea 1 of the Metro and Metropolitano), so that athletes and/or team officials may use this system for free.
- A tourist circuit connecting the districts of Miraflores, San Isidro and Cercado de Lima.
- A transportation system that allows athletes' guests to arrive effectively and safely to the Pan American Village from public transportation services or from the assigned taxi station.

These services will be confirmed later.

10.8 Public Transportation Services

Lima's public transportation system connects the city from north to south through the "Corredor segregado de alta capacidad Metropolitano de Lima" (Metropolitano de Lima high capacity route system) (high capacity buses) and Línea 1 of the Metro de Lima (train), while the "Sistema de corredores complementarios" (complementary route system) (urban buses) connects the city from north to south and from east to west.

The Pan American Village has access to public mass transportation services, such as the Parque Industrial and Villa el Salvador stations of the Línea 1 of the Metro and one feeder route for the Metropolitano that connects with the high capacity system. Both systems connect the Pan American Village with the north and south of the city.

Not all competition and non-competition venues have access to public transportation; therefore, there are plans to create complementary public transportation routes so that accredited guests have access to public transportation from competition venues.

All accredited clients of Lima 2019 with "T" privilege will be entitled to travel within the Metropolitan Lima area on the following modes of public transportation using an electronic card obtained at the DRMs.

- Línea 1 del Metro de Lima (Metro of Lima Line 1)
- High capacity system (Metropolitano de Lima)
- Complementary systems

Taxi Services

Taxis and/or vehicles without VAPP will have designated spectator drop-off and pick-up points at competition and non-competition venues outside the venue perimeter, therefore the client may have to walk approximately 300 meters to reach their destination. Payments for taxis or other rental services are not authorized by Lima 2019 and shall be borne by the client.

11. ACKNOWLEDGEMENTS

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