



2020 Olympic Games in Tokyo - FISA Family Grandstand TICKET APPLICATION AND ALLOCATION PROCESS

1. FISA FAMILY GRANDSTAND TICKET ALLOCATION

FISA has been allocated 1050 FISA Family Grandstand (FFG) tickets for direct sale to family members of rowers from member rowing federations ("MF"). These are valid for all eight days of the regatta at a price of Euros 525.00 per set of tickets (this price includes an administrative and shipping fee of 3%). The FISA Family Grandstand is strictly restricted to family members of the rowers and two key members of the MF.

2. TICKET APPLICATION AND ALLOCATION PROCESS

Phase 1: Initial Announcement of Allocations - 27 September 2019

Based on results from the 2019 World Rowing Championships, MFs will be invited to submit applications for purchasing FISA Family Grandstand sets of tickets. The number offered to each MF will be confirmed and announced in a notice sent to federations following the **Championships**.

- **MFs having qualified crews** - Each MF that has qualified crews for the Olympic Games will be offered the opportunity for family members to purchase up to **two (2) sets of tickets per qualified athlete plus two (2) sets of tickets for the leaders of the MF**.
- **MFs not having qualified crews** - Those MFs that have not qualified any crews at the World Championships will be entitled to purchase a total of **two (2) sets of tickets per MF for the leaders of the MF**.

Note that MFs may apply to purchase more sets of tickets for verifiable family members than the amount allocated to them as described above. However, they are only assured to receive the number of sets of tickets earned via qualification of crews or, failing qualification, the two sets of tickets allocated to each MF.

Phase 2: Confirmation by MFs of Allocations - no later than 15 October 2019

MFs will have until 15 October 2019 to confirm to FISA the **total** number of FISA Family Grandstand sets of tickets that the members of the rowers' families would like to purchase. This means the number that they have been allocated based on qualification in Linz-Ottensheim or as an MF not having qualified crews plus any additional sets of tickets they would like to purchase. Unfortunately, this offer is only valid until 15 November 2019, so family members of crews that will attempt to qualify at either the Continental Olympic Qualification Regattas or the final Olympic Qualification Regatta need to apply for tickets now on a speculative basis. Send the requested numbers of sets of tickets by email to Cameron.allen@fisa.org.

Phase 3: Confirmation by FISA of Allocations - 25 October 2019

FISA confirms the requests for the automatically allocated sets of tickets based on qualification. It will also allocate the remaining sets of tickets based on requests received and an equitable distribution across MFs. This allocation will be published on 25 October 2019. Payment instructions will be issued to those MFs purchasing sets of tickets.

Phase 4: First Payment Deadline - no later than 15 November 2019

The first 50% payment from the family members/MF leaders is due for the sets of tickets that have been confirmed. The MF must provide to FISA a list of the family members/MF leaders who will be transferring funds to FISA. If sets of tickets are being purchased for family members, the transfer must come from the family members. If the transfer is not received on time, the order will not be effected.

Phase 5: Second payment Deadline – no later than 15 March 2020

The second 50% payment from the family members/MF leaders is due for the sets of tickets that have been confirmed.

3. PAYMENT AND DELIVERY

The family members and MF leaders will be responsible to transfer the appropriate amount of money to FISA. Payments should be made in Euros. The price of Euros 525.00 per set of tickets includes a 3% administrative and shipping fee. The amount should be paid in two parts: 50% by 15 November 2019 and the remaining 50% by 15 March 2020. To save bank transfer fees, the full amount may be transferred by 15 November 2019. The tickets are non-refundable and may not be returned. On-sale and distribution through any intermediaries and/or any commercial parties is strictly prohibited. This programme does not replace or affect the official Athletes Friends and Family Ticketing Programme to be developed by the NOCs. Tickets will be shipped to the relevant MF for distribution to the family members in their country.

4. TIMELINES (as agreed with Tokyo 2020 and the IOC)

1 September 2019	Initial Olympic Qualification takes place at the 2019 World Rowing Championships in Linz-Ottensheim, AUT
27 September 2019	FISA informs MFs of the number of sets of tickets they are entitled to receive through automatic allocation.
15 October 2019	MFs request the total number of FFG sets of tickets the athletes' family members wish to purchase (plus 2 per MF).
25 October 2019	FISA publishes final ticket allocation per MF.
14-21 October 2019	FFG ticket purchasers confirm their final allocation.
15 November 2019	Payment of 50% of the total amount due to FISA.
15 March 2020	Payment of the remaining 50% of the amount due to FISA.
May 2020	FISA receives tickets from Tokyo 2020 and immediately sends to FFG ticket purchasers via their MF.